



StyleLite Board Warranty – 10 Years Indoor

Stylelite board is designed and manufactured as a decorative finish for indoor vertical surfaces applications only.

Stylelite is warranted for a period of 10 years from the date of sale of the Product by EGR to the original purchaser. EGR warrants the Product against faulty materials and processing subject to the terms, conditions and exclusions contained within this warranty document.

Should a valid warranty claim be made, EGR will provide replacement board and or a refund based on 100% of the original purchase price for the first 2 years and then a reducing value of the original purchase price of 10% per year after the first 2 years.

EGR warrants that the StyleLite board when installed and used according the EGR recommendations will be:

- compliant with the StyleLite Board specification for visible defects
- permanently bonded under normal indoor conditions
- free of colour change from the original colour supplied beyond a Delta E of 1.5 measured by reflection using a calibrated spectrophotometer
- free of curvature beyond 3 mm per 1000 mm in any direction
- of a gloss level above 85% measured at 60 degrees

In the event that a valid warranty claim is made to EGR's satisfaction, then EGR will, at its option, either repair the Product at EGR's premises or on site or provide replacement Product in a manner that EGR considers reasonable. If requested, EGR will compensate the purchaser to a reasonable labour charge, necessary for the repair or replacement of StyleLite board.

EGR will not be liable for any other consequential loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the Product, including (but not limited to) any indirect or consequential loss including, without limitation, loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings, even if due to the negligence of EGR or any of its approved distributors, employees or agents.

This warranty does not extend to fair wear and tear, delamination, warpage or surface damage of the Product, which in EGR's opinion directly or indirectly arise from or are due to:

- a) **Defects** are either insubstantial or insignificant; or
- b) **Physical abuse**, misuse, accidents, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces; or
- c) **Variation in colour**, pattern, shade of material against the sample material, display/s and/or printed illustrations due to general fading, discolouration or damage due to direct and indirect light (exposure to direct sunlight should be avoided); or
- d) **Water damage**, including damage from steam, excessive moisture or flooding;
- e) **Heat damage**, due to incorrect installation or use of the Product adjacent to ovens or hotplates or other high heat sources, including deformation, cracking, discolouration and scorching;



- f) **Heavy weight or impact**, placing heavy objects on the Product; applying substantial weight to the Product, including by standing, sitting or lying on the Product; or applying excessive impact to or mishandling the Product, including the impact caused by objects scraped along, thrown or dropped on to the Product's surface;
- g) **Chemical damage**, exposing the Product to acidic or corrosive materials, cosmetics and chemicals such as dyes, solvents, bleach, inks, acetone, denture cleaner and photo developing fluid;
- h) **Using inappropriate household cleaning products**, such as, abrasive powder and cream cleansers;
- i) **Failure to clean or maintain as recommended**
- j) **Structural design, installation or movement**, affecting where the Product has been installed, causing twisting, warping, bowing, cupping or shrinkage of the Product;
- k) **Incorrect installation**, failure to follow the recommended fabrication and installation instructions and use of the Product;
- l) **Inappropriate use**, including use of the Product on, horizontal surfaces or outdoors;

For a warranty claim to be validated the affected board may be required to be returned to EGR for evaluation.

EGR reserves the right to undertake independent investigations into the cause of any warranty claim.

Warranty claims shall only be considered if the following conditions have been met:

- 1) It can be proven that the board has been used according to EGR recommendations for interior or commercial use.
- 2) EGR been made aware of the fault within seven days of receipt / inspection
- 3) The invoice from the supplier of the board can be produced. The invoice should show the name and address of the customer, the purchase date, the complete product description and the total quantity of the purchased board.

This warranty does not cover any other products used in conjunction to or installed with Stylelite.

This warranty only applies to the original purchaser and is non transferable.

This warranty document and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of any term implied into this warranty by statute, provided that (to the extent any statutory provision permits EGR to limit its liability for a breach of an implied condition or warranty), EGR's liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.

The obligations of EGR under this warranty are limited to those set out and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and not withstanding any course of dealing between the parties or custom and usage in the trade to the contrary.

This warranty becomes valid only when EGR has been paid in full for all product used.

This warranty applies only to Products sold by EGR or any of its approved Distributors. "EGR" means Oakmoore Pty Ltd (ABN 13 056 159 570) for Products sold in Australia.